



BUNN®

The Mark of Quality in Beverage Equipment Worldwide

BUNN Basics – Information For You

BUNN is a family owned and operated business offering a full array of beverage solutions for more than 50 years. The corporate offices for the BUNN Corporation are at 1400 Stevenson Drive, Springfield, Illinois 62703.

Phone: +1-217-529-6601 or (800) 637-8606 within the USA

Email: bunn@bunn.com

Manufacturing facilities in the USA:

- Springfield, Illinois
- White Hall, Illinois
- Creston, Iowa
- Cerritos, California

Warehouse locations in the USA:

- Springfield, Illinois
- Creston, Iowa
- Cerritos, California
- Moonachie, New Jersey

Manufacturing facilities outside the USA:

- Aurora, Ontario, Canada

Warehouse locations outside the USA:

- Manchester, England, United Kingdom
- Aurora, Ontario, Canada

BUNN manufactures quality beverage equipment with features designed to increase beverage program profits.

How to Order from BUNN

U.S. Commercial Order Departments:

Springfield phone number: (800) 626-2866 Fax: (800) 542-4967

Hours of operation: Monday – Friday, 6:30 a.m. to 5:00 p.m. Central Time

Cut-off time for same day shipment/rush orders: 2:30 p.m. Central Time

Cerritos phone number: (800) 637-2866 Fax: (877) 907-2866

Hours of operation: Monday – Friday, 7:30 a.m. to 4:30 p.m. Pacific Time

Cut-off time for same day shipment/rush orders: 3:00 p.m. Pacific Time

International Order Departments:

Springfield phone number: +1-217-593-6601 Fax: +1-217-529-2827

Hours of operation: Monday – Friday, 7:00 a.m. to 4:30 p.m. Central Time (USA)

For pricing questions, shipping allowances and paper filter pricing, please consult our Dealer Prices list or call our Commercial Order Department.

U.S. Customers Order On-line

As an added benefit for customers, BUNN now offers ordering at www.bunnsource.com. If you have an existing commercial account, you can log-on to this service. Besides on-line buying capability, BUNNsource™ gives you 24-hour order tracking, shipment confirmation and email notification of order placement.

Technical Services

US customers: (800) 286-6070 Fax: (217) 585-7762

Email: tech.service@bunn.com

Hours of operation: Monday – Friday, 6:30 a.m. to 5:30 p.m. Central Time

International customers: +1-217-585-5903 Fax: +1-217-529-2177

Email: tech.service@bunn.com

Hours of operation: Monday – Friday, 6:30 a.m. to 5:30 p.m. Central Time (USA)

BUNN website

A wealth of information is available at www.bunn.com. Find out how to determine what equipment you need, locate operating and service manuals for your equipment or read a product update bulletin. You can also read equipment warranty information, review equipment-training schedules and learn more about BUNNserve Flat Rate service products. Additionally, an extensive line of sales collateral materials and digital product images are available for download at the BUNN website.